



November 13, 2020

Dear Parents,

As the Coronavirus/COVID-19 situation continues to evolve, please know that we are working tirelessly to adapt to the situation to best serve you and your family. Our mission through this time is; *To keep in mind the health and well-being of all, provide continuity of care to our clients, and resource stewardship.* All decisions are being made with the safety, health, and well-being of clients, staff, partners, and the community foremost on our minds.

This is an historically unprecedented situation: As **a parenting center with solid values about focusing on our strengths, offering high quality services, and working collaboratively, we are truly in this together for the well-being of each other, our clients and community.** Just know that we are still here to provide services to you and your family. The following bullets are just a few updates of our continuing efforts:

- Due to emerging best practice response to COVID, face to face contact will happen with appropriate distance and masks per CDC guidelines. **Our Therapists and TSPs will to be available by phone, video conference and in person (when clinically appropriate).** We will reach out to each family on a weekly basis family to conduct a needs assessment, provide resources and referrals.
- **Please schedule times with the Therapists and TSPs for weekly contact.**
 - **Continuing care is critically important to maintain your child's success**
- In collaboration with the Educational Services Center, home schools will provide food distribution, please keep us in the loop if you need food.
- Dr. Karen Zellner will continue to provide medication appointments mostly via phone and videoconference. **Nurse Stephanie Visjager is still available for** any questions or concerns you may have prior to or following your appointment with Dr. Zellner. She will refill prescriptions if medically appropriate, address any medication issues and/or side affects your child may experience while on the prescribed medication. Please take note of your child's medication so that you are not in a crisis and out of medication prior to your next appointment with Dr. Zellner.

PLEASE REFER ALL QUESTIONS, CONCERNS AND REFILL REQUESTS TO NURSE STEPHANIE.

- Nurse Stephanie's Info:
 - DIRECT OFFICE NUMBER: **513-233-4858**, Fax: **513-471-4732**
 - EMAIL: svisjager@beechacres.org
 - She is available by phone on Monday, Tuesday and Thursdays from 10-1pm and Fridays from 8:30-6:30pm.
 - IF YOU CALL THE NURSE LINE AND LEAVE A MESSAGE, NURSE STEPHANIE WILL GET BACK TO YOU WITHIN 24-48 HOURS.
 - In the unlikely event that Nurse Stephanie has not reached out to you within the 24-48-hour time frame, please contact your child's CPST provider.
 - If you would like to schedule an appointment with Dr. Zellner, please contact Nurse Stephanie or your child's TSP provider.
 - You will receive a reminder call of your appointment the day before.
- Please contact us immediately, if you cannot attend your med/som appointment
- **Resources Assistance: Contact Peer Support Amy Carlisle (937)501-1589**
- **If you have additional questions, please contact supervisors Medina Rahman (513) 223-3025 or Wynnette Boykin (513) 409-1880.**
- We will provide updates in the upcoming weeks as necessary.



LEARNING CENTERS STAFF

Medina Rahman, Supervisor – (513) 223-3025
Wynnette Boykin, Supervisor – (513) 409-1880
Shalay Pitts, Team Lead – (937) 985-1124
Amy Carlisle, Family Peer Support Provider (937) 501-1589

WARREN COUNTY LEARNING CENTER

Stacey Crowgey, Therapist – (513) 401-5405
Lisa Fackler, Therapist – (513) 449-0408
Ashley Powell, Therapist – (513) 813-1964
Angela Turner, Therapist – (513) 318-7046
Stephanie Linn, Therapist – (513) 278-7035
Rachel Mosch, Therapist- (937)557-1812
Kellie Nuzum, TSP – (937) 557-1738
Paulina Rosequist, TSP – (267) 332-8353
Gina Huff, TSP – (513)549-0065

SOUTHERN OHIO LEARNING CENTER

Stephanie Linn, Therapist – (513) 278-7035
Danette Miller, Therapist – (937) 303-7731
Alyssa Rieman, TSP – (513)549-3180

PHARMACOLOGICAL MANAGEMENT

Stephanie Visjager, Psychiatric Nurse: 513-233-4858, Fax: 513-471-4732
Dr. Karen Zellner, Psychiatrist