

# BEYOND THE CLASSROOM™

Dear Parents,

As the Coronavirus/COVID-19 situation continues to evolve, please know that we are working tirelessly to adapt to the situation to best serve you and your family. Our mission through this time is; To keep in mind the health and well-being of all, provide continuity of care to our clients, and resource stewardship. All decisions are being made with the safety, health, and well-being of clients, staff, partners, and the community foremost on our minds.

This is an historically unprecedented situation: As a **parenting center with solid values about focusing on our strengths, offering high quality services, and working collaboratively, we are truly in this together for the well-being of each other, our clients and community.** Just know that we are still here to provide services to you and your family. The following bullets are just a few updates of our continuing efforts:

- Due to emerging best practice response to COVID, face to face contact will happen with appropriate distance and masks per CDC guidelines. **ESC Therapists and TSPs will to be available by phone, video conference and in person (when clinically appropriate).** We will reach out to each family on a weekly basis family to conduct a needs assessment, provide resources and referrals.
- **Please schedule times with the Therapists and TSPs for weekly contact.**
  - **Continuing care is critically important to maintain your child's success**
- In collaboration with the Educational Services Center, home schools will provide food distribution, please keep us in the loop if you need food.
- Dr. Karen Zellner will continue to provide medication appointments mostly via phone, videoconference and in-person. **Nurse Stephanie Visjager is still available** for any questions or concerns you may have prior to or following your appointment with Dr. Zellner. She will refill prescriptions if medically appropriate, address any

medication issues and/or side affects your child may experience while on the prescribed medication. Please take note of your child's medication so that you are not in a crisis and out of medication prior to your next appointment with Dr. Zellner.

## PLEASE REFER ALL QUESTIONS, CONCERNS AND REFILL REQUESTS TO NURSE STEPHANIE.

- Nurse Stephanie's Info:
  - DIRECT OFFICE NUMBER: **513.233.4858**, Fax: **513.471.4732**
  - EMAIL: [svisjager@beechacres.org](mailto:svisjager@beechacres.org)
  - She is available by phone on Monday, Tuesday, and Thursdays from 10-1pm and Fridays from 8:30-6:30pm.
  - IF YOU CALL THE NURSE LINE AND LEAVE A MESSAGE, NURSE STEPHANIE WILL GET BACK TO YOU WITHIN 24-48 HOURS.
  - In the unlikely event that Nurse Stephanie has not reached out to you within the 24-48-hour time frame, please contact your child's CPST provider.
  - If you would like to schedule an appointment with Dr. Zellner, please contact Nurse Stephanie or your child's TSP provider.
  - You will receive a reminder call of your appointment the day before.

- **Please contact us immediately, if you cannot attend your med/som appointment**
- **Resources Assistance: Contact Peer Support Amy Carlisle 937.501.1589**
- **If you have additional questions, please contact our BAPC medication management supervisor Wynnette Boykin 513.409.1880.**